

Refund Policy

1. All online refund will take 7 - 8 working days.
2. There are no refunds in case of any activity, excursions cancellations because of force Majeure including weather conditions, local law, and order issues, covid rules, entry restrictions, not able to board flights, safety issues, etc., or no show.
3. In many cases Airlines and hotels are not providing refund, they issue credits for future bookings, in case of such credits, customers can avail of such credits only after the airline/supplier credits the same to our account. And the same can only be used for future bookings.
4. No refunds on "No Show" events / missed flights / missed pickup for activities etc.
5. No refunds in case of cancellation 15 days before the trip date, unless mentioned otherwise.
6. Refunds (if any) will be processed in 7-10 working days post receiving the same from the supplier.
7. Payment made to Globaltrip via Credit/Debit card or net banking is only mean to be claim in case of any cancellation.
8. There can be exceptional circumstances where Globaltrip and / or the Service Providers may be unable to honor the confirmed bookings due to various reasons like act of God, labor unrest, insolvency, a pandemic, an epidemic, business exigencies, government decisions, terrorist activity or any other reason beyond the control of Globaltrip. If Globaltrip has advance knowledge of any such situations where dishonor of bookings may happen, it will make its best efforts to provide similar alternative to the User or refund the booking amount after deducting applicable service charges, if supported and refunded by that respective service operators.
9. No refund for the partially used service.
10. Refund if any will be post deduction of taxes, supplier cancellation charges, Globaltrip cancellation charges.
11. Globaltrip is not liable to process refunds, as supplier will not able to process refunds because of airline cancellation.
12. Globaltrip is not liable for any expenses, claims, refunds, If you leave your room in transit country and get covid positive. Quarantine rules are to be strictly followed.
13. GST & TCS is non refundable on cancellation.
14. Refunds if any, will take 7-15 days to process, from the date of receiving such refunds from our suppliers / airlines. Any delay on any supplier / airlines / hotels / cabs / land packages suppliers, Globaltrip cannot be held liable to refund any amount it has not received from its suppliers.
15. In case of you did not received refund contact on info@globaltripdmc.com
16. Refund will be done in same account from where it was received.